

# UH3231

## USB-C Dual-View Mini Dock

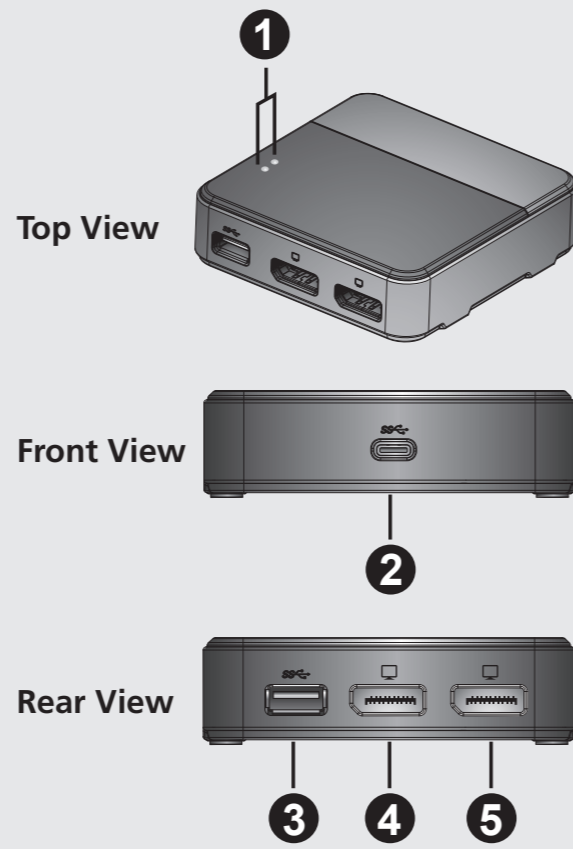
### Quick Start Guide

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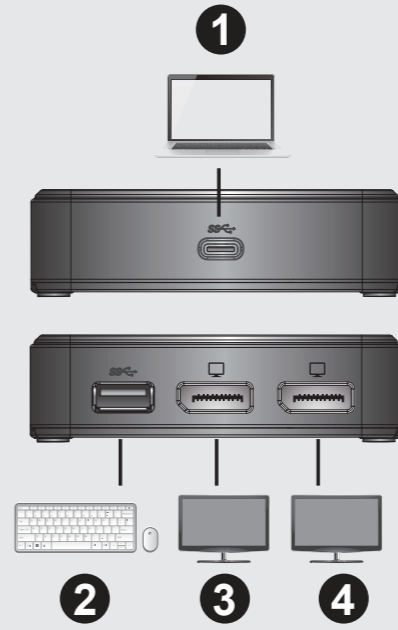
## A Hardware Review



## Package Contents

- 1 UH3231 USB-C Dual-View Mini Dock
- 1 USB-C to USB-C Cable
- 1 User Instructions

## B Hardware Installation



## Support and Documentation Notice

All information, documentation, firmware, software utilities, and specifications contained in this package are subject to change without prior notification by the manufacturer.  
 To reduce the environmental impact of our products, ATEN documentation and software can be found online at <http://www.aten.com/download/>

## Technical Support

[www.aten.com/support](http://www.aten.com/support)

Scan for more information



## EMC Information

**FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT:**  
 This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
 - Reorient or relocate the receiving antenna.  
 - Increase the separation between the equipment and receiver.  
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
 - Consult the dealer/experienced radio/television technician for help.  
**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device must not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.  
 이 기기는 업무용 (A급) 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바랍니다. 가전외의 지역에서 사용하는 것을 목적으로 합니다.

## A Hardware Review

### Top View

1. Power LED

### Front View

2. USB 3.1 Type-C Port

### Rear View

3. USB 3.1 Gen1 Port
4. DisplayPort 1
5. DisplayPort 2

## Hardware Requirements

- A USB Type-C or Thunderbolt™ 3 USB Type-C compatible computer\*
- Two DisplayPort™ v1.2 / v1.1a monitors

**\*Note:** The video card or video source requires DisplayPort 1.2 with MST+HBR2 compatibility to support video output under extended mode. The video card or video source also must support DVI and HDMI pass-through to use DVI/HDMI adapters.

## Software Requirements

- Windows® 10
- Windows® 7 (requires driver installation\*)
- Mac OS 10.12

**Note:** If you are using the Windows 7 operating system, please visit our website ([www.aten.com](http://www.aten.com)) to download drivers for the UH3231.

## Hardware Installation B

To set up the UH3231, do the following:

1. Use the USB-C to USB-C cable (included with the package) to connect a computer's USB-C port to the UH3231.  
**Note:** To ensure a good connection, check that the power LED on the top of the UH3231 is on.\*
2. Connect any USB 2.0/3.1 Gen1 device (keyboard/mouse/peripheral/adaptor) to the USB 3.1 Gen1 Type-A port on the UH3231.
3. Connect a DisplayPort cable from the monitor to the DisplayPort 1 port on the UH3231.
4. Connect a second DisplayPort cable from the monitor to the DisplayPort 2 port on the UH3231.

**\*Note:** When the LED on the top of the UH3231 changes from white to orange, please connect an AC adapter to the USB device connected to the USB 3.1 Gen1 Port. The orange LED indicates the computer connected via the USB-C cable cannot provide enough power for the USB device.

## A Présentation du matériel

### Vue de dessus

1. LED d'alimentation

### Vue de devant

2. Ports Type-C USB 3.1

### Vue de derrière

3. Port USB 3.1 Gen1
4. DisplayPort 1
5. DisplayPort 2

## Configuration matérielle requise

- Un ordinateur compatible USB Type-C ou USB Type-C Thunderbolt™ 3\*
- Deux moniteurs DisplayPort™ v1.2 / v1.1a

**\*Remarque :** La carte vidéo ou la source vidéo requiert DisplayPort 1.2 avec la compatibilité MST+HBR2 pour prendre en charge la sortie vidéo en mode étendu. La source de la carte vidéo ou vidéo doit également prendre en charge le passthrough DVI et HDMI pour utiliser des adaptateurs DVI/HDMI.

## Configuration logicielle requise

- Windows® 10
- Windows® 7 (nécessite l'installation du pilote\*)
- Mac OS 10.12

**Remarque :** Si vous utilisez le système d'exploitation Windows 7, veuillez visiter notre site Web ([www.aten.com](http://www.aten.com)) afin de télécharger les pilotes pour l'UH3231.

## Installation du matériel B

Pour configurer l'UH3231, procédez comme suit :

1. Utilisez le câble USB-C vers USB-C (inclus dans l'emballage) pour raccorder le port USB-C d'un ordinateur à l'UH3231.  
**Remarque :** Pour assurer une bonne connexion, vérifiez que la LED d'alimentation en haut de l'UH3231 est activée.\*
2. Raccordez n'importe quel appareil USB 2.0/3.1 Gen1 (clavier / souris / périphérique / adaptateur) au port USB 3.1 Gen1 type A de l'UH3231.
3. Branchez un câble DisplayPort entre le moniteur et le port DisplayPort 1 sur l'UH3231.
4. Branchez un second câble DisplayPort entre le moniteur et le port DisplayPort 2 sur l'UH3231.

**\*Remarque :** Lorsque la LED en haut de l'UH3231 passe du blanc à l'orange, veuillez connecter un adaptateur secteur au périphérique USB raccordé au port USB 3.1 Gen1. La LED orange indique que l'ordinateur connecté via le câble USB-C ne peut pas fournir suffisamment de puissance pour le périphérique USB.

## A Hardwareübersicht

### Ansicht von oben

1. Betriebsanzeige-LED

### Ansicht von vorne

2. USB-3.1-Typ-C-Port

### Ansicht von hinten

3. USB-3.1-Gen1-Anschluss
4. DisplayPort 1
5. DisplayPort 2

## Hardwareanforderungen

- Ein USB-Typ-C- oder Thunderbolt™-3-USB-Typ-C-kompatibler Computer\*
- Zwei DisplayPort™-v1.2- / -v1.1a-Monitore

**\*Hinweis:** Die Grafikkarte oder Videoquelle erfordert DisplayPort 1.2 mit MST+HBR2-Kompatibilität zur Unterstützung der Videoausgabe im erweiterten Modus. Die Grafikkarte oder Videoquelle muss zur Nutzung von DVI/HDMI-Adaptoren zudem das Durchschleifen von DVI- und HDMI-Signalen unterstützen.

## Softwareanforderungen

- Windows® 10
- Windows® 7 (erfordert Treiberinstallation\*)
- Mac OS 10.12

**Hinweis:** Wenn Sie das Windows-7-Betriebssystem nutzen, laden Sie bitte von unserer Webseite ([www.aten.com](http://www.aten.com)) Treiber für den UH3231 herunter.

## Hardwareinstallation B

Gehen Sie zur Einrichtung des UH3231 wie folgt vor:

1. Verbinden Sie den USB-C-Port eines Computers über ein USB-C-zu-USB-C-Kabel (im Lieferumfang enthalten) mit dem UH3231.  
**Hinweis:** Prüfen Sie zur Gewährleistung einer guten Verbindung, ob die Betriebsanzeige-LED an der Oberseite des UH3231 leuchtet.\*
2. Verbinden Sie ein beliebiges USB-2.0/3.1-Gen1-Gerät (Tastatur/Maus/Peripherie/Adapter) mit dem USB-3.1-Gen1-Typ-A-Anschluss am UH3231.
3. Verbinden Sie ein DisplayPort-Kabel vom Monitor mit dem DisplayPort-1-Anschluss am UH3231.
4. Verbinden Sie ein zweites DisplayPort-Kabel vom Monitor mit dem DisplayPort-2-Anschluss am UH3231.

**\*Hinweis:** Wenn die LED an der Oberseite des UH3231 von Weiß zur Orange wechselt, verbinden Sie bitte ein Netzteil mit dem am USB-3.1-Gen1-Anschluss verbundenen USB-Gerät. Die orange LED zeigt an, dass der über das USB-C-Kabel angeschlossene Computer das USB-Gerät nicht mit genügend Strom versorgen kann.

## A Presentación del hardware

### Vista superior

1. LED de alimentación

### Vista frontal

2. Puerto USB 3.1 de tipo C

### Vista posterior

3. Puerto Gen1 USB 3.1
4. DisplayPort 1
5. DisplayPort 2

## Requisitos de hardware

- Un PC compatible con USB de tipo C o USB de tipo C Thunderbolt™ 3\*
- 2 Monitores DisplayPort™ v1.2 / v1.1a

**\*Nota:** La tarjeta de video o la fuente de video requiere DisplayPort 1.2 con compatibilidad MST + HBR2 para soportar la salida de video en modo extendido. La tarjeta de video o fuente de video también debe admitir DVI y HDMI de paso para usar adaptadores DVI/HDMI.

## Requisitos de software

- Windows® 10
- Windows® 7 (requiere la instalación del controlador \*)
- Mac OS 10.12

**Nota:** Si está utilizando el sistema operativo Windows 7, visite nuestro sitio web ([www.aten.com](http://www.aten.com)) para descargar los controladores para el UH3231.

## Instalación del hardware B

Para configurar el UH3231, realice lo siguiente:

1. Utilice el cable USB-C al USB-C (incluido con el paquete) para conectar el puerto USB-C del ordenador al UH3231.  
**Nota:** Para asegurar una buena conexión, verifique que el LED de encendido en la parte superior del UH3231 esté encendido.\*
2. Conecte cualquier USB 2.0/3.1 dispositivo Gen1 (teclado/ratón/periférico/adaptador) al USB 3.1 puerto Gen1 de tipo A en el UH3231.
3. Conecte un cable DisplayPort del monitor al puerto DisplayPort 1 en el UH3231.
4. Conecte un segundo cable DisplayPort desde el monitor al puerto DisplayPort 2 en el UH3231.

**\*Nota:** Cuando el LED de la parte superior del UH3231 cambie de blanco a naranja, conecte un adaptador de CA al dispositivo USB conectado al USB 3.1 Puerto Gen1. El LED naranja indica que el PC conectado a través del cable USB-C no puede proporcionar suficiente alimentación para el dispositivo USB.

## A Descrizione hardware

### Vista dall'alto

1. LED alimentazione

### Vista anteriore

2. Porta USB 3.1 tipo C

### Vista posteriore

3. Porta USB 3.1 Gen1
4. DisplayPort 1
5. DisplayPort 2

## Requisiti hardware

- Un computer compatibile USB tipo C o Thunderbolt™ 3 USB tipo C\*
- Due monitor DisplayPort™ v1.2 / v1.1a

**\*Nota:** La scheda video o la sorgente video richiede compatibilità DisplayPort 1.2 con MST+HBR2 per supportare l'uscita video in modalità estesa. La scheda video o la sorgente video deve inoltre supportare DVI e HDMI pass-through per utilizzare adattatori DVI/HDMI.

## Requisiti software

- Windows® 10
- Windows® 7 (richiede l'installazione del driver\*)
- Mac OS 10.12

**Nota:** Se si utilizza il sistema operativo Windows 7, visitare il nostro sito web ([www.aten.com](http://www.aten.com)) per scaricare i driver per UH3231.

## Installazione dell'hardware B

Per impostare UH3231, agire come segue:

1. Utilizzare il cavo USB-C - USB-C cable (incluso nella confezione) per collegare la porta USB-C del computer a UH3231.  
**Nota:** Per garantire un buon collegamento, verificare che il LED sopra UH3231 sia acceso.\*
2. Collegare una porta USB 2.0/3.1 dispositivo Gen1 (tastiera/mouse/periferica/adattatore) a USB 3.1 porta Gen1 tipo A su UH3231.
3. Collegare un cavo DisplayPort dal monitor alla porta DisplayPort 1 su UH3231.
4. Collegare un secondo cavo DisplayPort dal monitor alla porta DisplayPort 2 su UH3231.

**\*Nota:** Quando il LED sopra UH3231 passa da bianco ad arancione, collegare un adattatore Ca al dispositivo USB collegato a USB 3.1 porta Gen1. Il LED arancione indica che il computer collegato tramite il cavo USB-C non fornisce sufficiente alimentazione per il dispositivo USB.

